General Caster Improved Privacy Functionalities

General Caster is an App for monday.com developed by Omnidea S.r.l.
Functionalities offered by General Caster and documentation are available at
https://generalcaster.app.

General Caster requires user permissions to integrate to monday.com and provide the service.
Permissions are granted by the user during app installation through an OAuth2 process and can be revoked anytime by uninstalling the app from monday.com.
Technology adopted, permissions required by General Caster and the reasons why they are required are described in official documentation at https://generalcaster.app/website/privacy/.

General Caster doesn't store any user data.
Omnidea's employees, providing support to General Caster users, can access some logs and usage statistics linked to monday.com account.
The same logs and usage statistics can be accessed by any General Caster users at
https://generalcaster.app/website/console.
Logs and usage statistics are shared among all General Caster users in the same monday.com account.

The following monday.com account details, logs and usage statistics are visible by Omnidea S.r.l. employees and General Caster users:
- Monday.com account name;
- General Caster plan;
- General Caster plan period (30-day window);
- Percentage of General Caster operations performed in the period;
- Name of active General Caster user in the period and number of operations performed;
- Date, time, type and user's name of last 100 operations performed;
- Date, time, type, formula (if any), error message and user's name of last 100 errors.

For General Caster L and XL plans improved privacy functionalities applied to logs and usage statistics are available.
Improved privacy functionalities are:
- Possibility to limit logs and usage statistics access to one General Caster user in the monday.com account only (Omnidea's employees will still access them for providing support);
- Possibility to obscure all user's name (e.g. John Smith > J********h);
- Possibility to obscure all formulas in Errors section.

Improved privacy functionalities required by the customer are enabled, upon request, at plan purchase.

Padova, 2021-09-21